

Release Note:

<https://login.salesforce.com/package/installPackage.apexp?p0=04t0800000070tE>

Version: 2.539

Summary

1. Pre Question for logic surveys

- Embedded a Pre Question in NPS Surveys email for Logic surveys
- NPS logic surveys will open on clicking the Pre Response for the Pre Question accordingly.

How likely are you to recommend to a friend or family member?

[0](#) [1](#) [2](#) [3](#) [4](#)

Kind regards,

In-Gage Expert

2. Added Logical Surveys

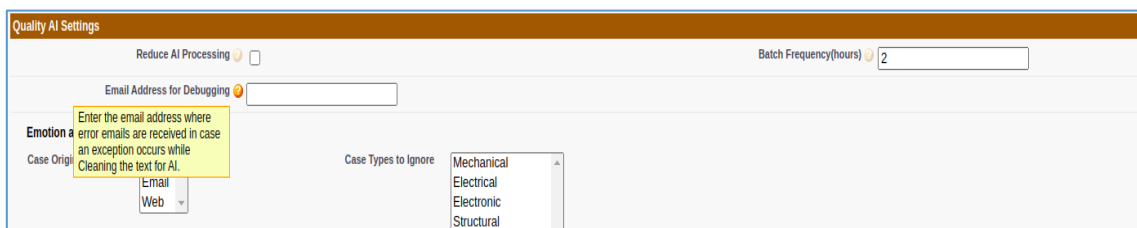
- Logic surveys has been implemented for NPS surveys
- Next Question will appear according to the answer provided for current question.
- If the survey has already been taken by the user than the message will be shown that 'You had already taken the survey!'.

3. Submit Button value

- Submit button at the end of the surveys will be labeled according to the **submit** field value in logical surveys.
- If submit field is empty than the default label will be used to label the submit button.

4. Error email while cleaning the text for AI

- Email field has been added in in-gage custom settings AI setup named **Email Address for Debugging**.
- Error email in case of exception while cleaning the description text for AI language detection will be send.
- Error Email will be sent if the above mentioned field will have any email address populated in it.



The screenshot shows the 'Quality AI Settings' interface. At the top, there is a 'Reduce AI Processing' checkbox and a 'Batch Frequency(hours)' input field with the value '2'. Below this is an 'Email Address for Debugging' input field. A yellow tooltip points to this field with the text: 'Enter the email address where error emails are received in case an exception occurs while Cleaning the text for AI.' Underneath, there is a 'Case Origin' dropdown menu with 'Email' and 'Web' options. To the right, there is a 'Case Types to Ignore' dropdown menu with a list of options: Mechanical, Electrical, Electronic, and Structural.

Testing required

We strongly recommend you install it into your sandbox (full copy of production) first and complete a full round of testing. When you test in sandbox you can test with training data as we will simply delete anything you send to the model